



Emeriti[®]
Retirement Health

Emeriti Service Center
866-363-7484, option #2
Monday through Friday, 9:00 a.m - 5:30 p.m. (ET)

EmeritiHealth.org



**Fast.
Easy.
Automatic.**



Order your card today

Fill out the accompanying form
and return it to CBIZ RPS.

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CBIZ RPS is Emeriti's disbursement record keeper for Emeriti group insurance administration and Emeriti medical expense reimbursement processing.

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Emeriti Rx Debit Card

A convenient way to pay for
prescription drugs.

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How it works

With the Emeriti Rx Debit Card, you pay for eligible prescription drug expenses at participating pharmacies or online facilities. There is no charge for the card. When you sign up, you will receive two cards in the mail, one for you and one for your spouse or domestic partner (if allowed by your employer), or to keep as a backup. The card is activated upon the first swipe for a 36-month period, and will be automatically re-issued if you are in good standing with your Emeriti Plan. You must have a **minimum of \$250** in total Emeriti Health Account funds to be eligible to use the card.

What is eligible

Typically, eligible expenses include your share of Medicare Part D prescription drug costs and over-the-counter pharmacy items with a doctor's prescription. If you use the Emeriti Rx Debit Card card for ineligible expenses, you may be asked to write a personal check to CBIZ RPS, Emeriti's claims administrator.

How to fund your card

Before using your card, you will need to transfer funds into the TIAA-CREF Money Market Mutual Fund. You can do so online at **TIAA.org** or by calling the Emeriti Service Center at **866-363-7484** and selecting option #3. **Cards will only be issued after you have transferred money into your TIAA-CREF Money Market Mutual Fund.** When you swipe your debit card, the system automatically verifies that your account is active and that you have enough funds in your TIAA-CREF Money Market Fund for the full amount of prescription drug expenses. If there are insufficient funds, the transaction will be denied.

Frequently asked questions

+ What are the benefits of the Rx Debit Card?

The card allows you immediate access to your Emeriti health account funds that are invested in the TIAA-CREF Money Market Mutual Fund. Rather than paying out of pocket for qualified prescription drug expenses, filing a claim and then waiting for reimbursement, the card allows you to access your funds directly to pay prescription drug expenses at participating pharmacies or online mail-order facilities.

+ Is this a regular debit card?

No. Your Emeriti Rx Debit Card represents the available balance in the TIAA-CREF Money Market Mutual Fund in your Emeriti health account and is limited to qualified prescription drug expenses. Some merchants may require a personal identification number (PIN) to use this card. To request a PIN, call **866-898-9795**. To use the card without a PIN, select "credit" at the payment terminal.

+ Who can use the Rx Debit Card?

You must meet your institution's Emeriti Plan eligibility criteria. Contact your benefits office for details. You, your spouse (or domestic partner, if elected by your employer), and other eligible dependents may qualify.

+ Where can I use the Rx Debit Card?

Your Emeriti Rx Debit Card has been programmed to work only at pharmacy merchant locations. Examples of qualified pharmacy merchants include drug stores, pharmacy counters in large chain stores, hospitals and other medical facilities, and also online mail-order facilities.

+ What if my pharmacy does not accept the Rx Debit Card?

For purchases at those locations, you can pay with another means, then submit a manual request for reimbursement through CBIZ RPS.

+ What if I use my Rx Debit Card for an ineligible expense?

You will be required to reimburse your account for that transaction.

+ Where can I get my available TIAA-CREF Money Market Mutual Fund balance?

You can check your balance by logging on to **TIAA.org** or by calling the Emeriti Service Center at **866-363-7484** and selecting option #3.

+ When will my card be activated?

The first time you use it at a point-of-purchase location.

+ Do I still have to save my receipts?

Yes. You should always request a receipt any time you use your debit card. Always hold on to your receipt, just in case further documentation is requested.

+ Can I order a replacement card?

Yes, you can order a replacement card for a \$5.00 fee. Contact the Emeriti Service Center at **866-363-7484** and select option #2.